

**RAMAIAH**College of Arts, Science &
Commerce

ಎಮ್ ಎಸ್ ರಾಮಯ್ಯ ಕಲಾ, ವಿಜ್ಞಾನ ಮತ್ತು ವಾಣಿಜ್ಯ ಕಾಲೇಜು

M S Ramaiah College of Arts, Science and Commerce

Re-accredited 'A' by NAAC, Permanently Affiliated to Bengaluru City University,

Approved by Government of Karnataka, Approved by AICTE, New Delhi,

Recognized by UGC under 2f & 12B of UGC act 1956

INTERNAL QUALITY ASSURANCE CELL

Student Satisfaction survey 2023-2024

Student satisfaction survey was carried out by Internal Quality Assurance Cell of M S Ramaiah College of Arts, Science & commerce to analyze and presents the findings from a survey conducted to assess the level of satisfaction among students regarding various aspects of their educational experience on the institution as a whole and the infrastructure by designing a questionnaire that students could answer.

This report typically includes feedback on areas such as teaching quality, learning resources, facilities, support services, campus life, and overall academic experience to enhance the quality of service to the to the students. These suggestions and comments will lead the institution to improve the overall quality of education and making the institution holding up to the standards set by the students.

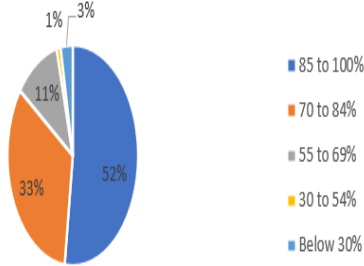
Analysis Report: This survey report reflects the overall student satisfaction levels and provides actionable insights to enhance the student experience. Continuous improvement efforts in teaching, facilities, and student support will contribute to a more positive and enriching educational environment. The analysis of each question is presented in the form of Pie chart. The internal assessment and evaluation by the teachers and preparation for the classes was rated at 88% by the students and the students agreed that the performance was discussed with them.



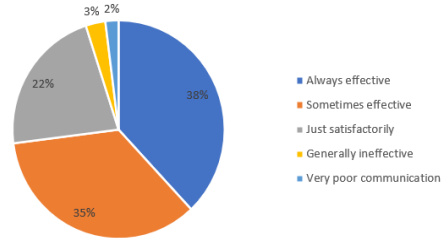
How much of the syllabus was covered in class?

How well were the teacher's able to communicate?

612 responses



612 responses

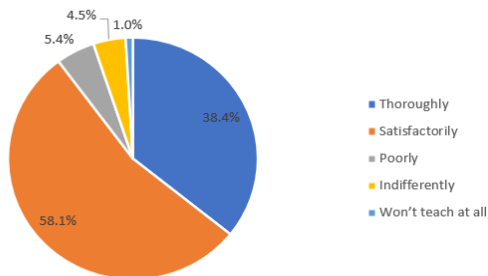


According to the survey, 85% of students reported that most or all of the syllabus was covered in class. Most students were satisfied with how teachers communicated course content. However, a small number of students that certain concepts could be clarified further.

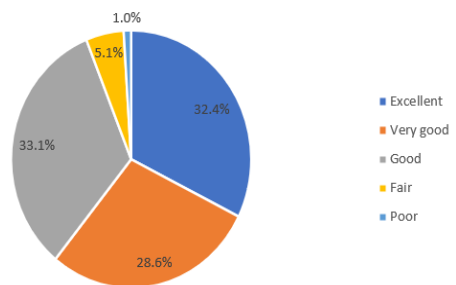
How well were the teachers preparing for the class? described as

The teacher's approach to teaching can best described as

612 responses



612 responses

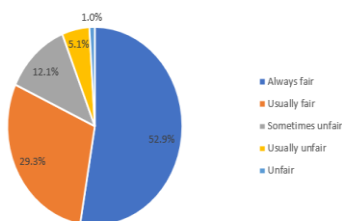


The majority of students were satisfied with how well-prepared their teachers were for class, with structured lessons and use of relevant resources. 90% Students generally viewed the teaching approach as interactive, with many appreciating opportunities for engagement.

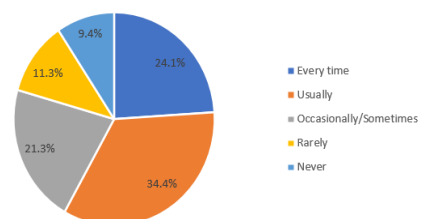
Fairness of the internal evaluation process by the teachers.

Was your performance in assignments discussed with you?

612 responses



612 responses





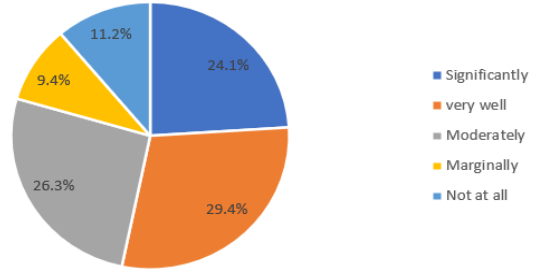
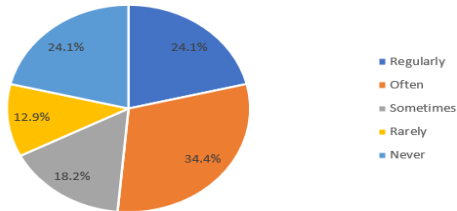
81% of students felt the internal evaluation process was fair and transparent, with clear grading and consistent assessments. 78% of students reported that their performance in assignments was discussed with them by their instructors.

The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth

612 responses

612 responses

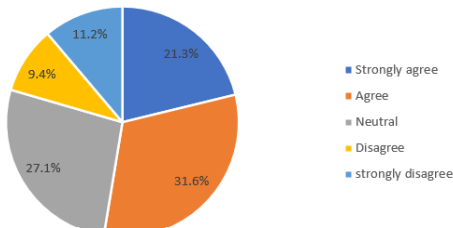


76% of students reported that the institution takes an active interest in promoting internships and provides resources, such as career counselling, internship portals. The teaching and mentoring process in the institute facilitates up to 79 % in the cognitive social and emotional growth of student.

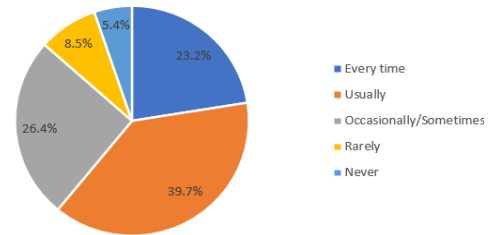
The institution provides multiple opportunities to learn and grow.

Teachers inform you about your expected competencies course outcomes and programme outcomes

612 responses



612 responses

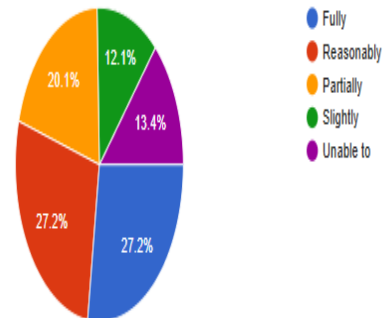
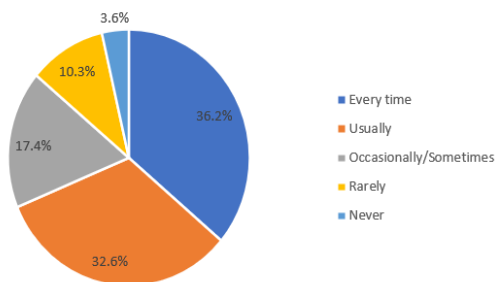


most students are satisfied with the available programs, particularly in terms of providing more specialized learning opportunities, expanding extracurricular activities, and offering additional personalized career and emotional support services. About 80% is the information about CO and PO was given from the teacher.

Your mentor does a necessary follow-up with an assigned task to you.

The teachers illustrate the concepts through examples and applications.

612 responses



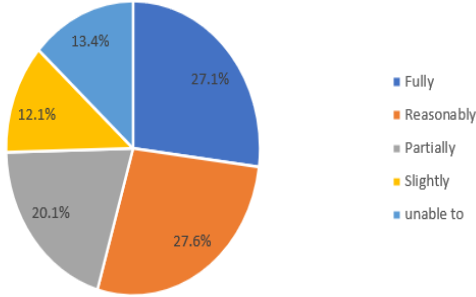
Most of the students felt that their mentors regularly followed up on the tasks assigned to them and were consistent in checking their progress and offering guidance throughout the task completion process. A large



majority of students are satisfied with the use of examples in the classroom, which they feel help clarify abstract concepts

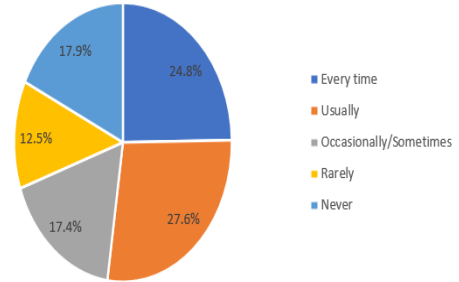
The teachers identify your strengths and encourage you with providing right level of challenges.

612 responses



Teachers are able to identify your weaknesses and help you to overcome them

612 responses

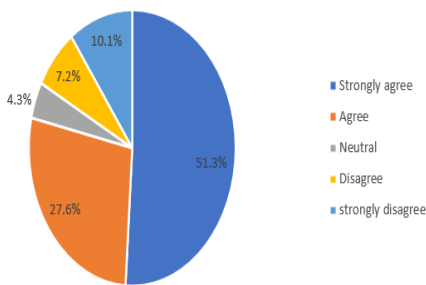


Teacher’s ability in identifying strength and encourage and provide the right level of challenges is rated by students as 71%.About 78% of the teachers were able to identify weakness of the students and could provide help to overcome them.

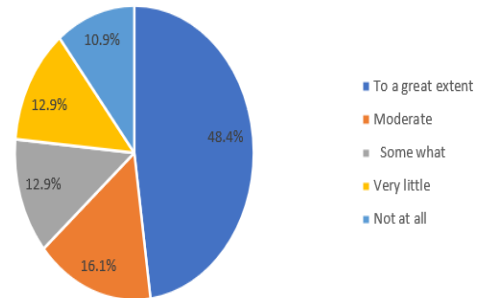
The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

The institute/ teachers use student centric methods such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

612 responses



612 responses



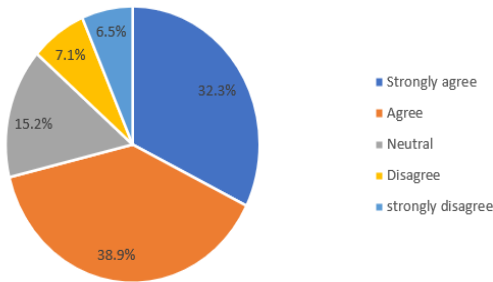
78% opportunities are provided by the institution to learn and grow. overall quality of teaching learning process is of about 90% and overall quality of teaching learning process is of about 80 %



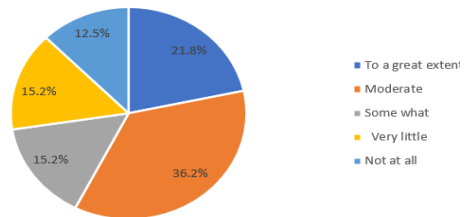
Teachers encourage you to participate in extracurricular activities.

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work

612 responses



612 responses

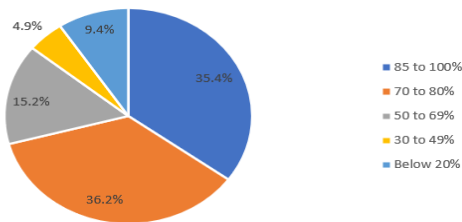


Teacher’s encouragement to participate in extracurricular activities is 70% and 86% efforts were made by institution/teachers to inculcate soft skills, life skills and employability skills to make the students ready for the world of work.

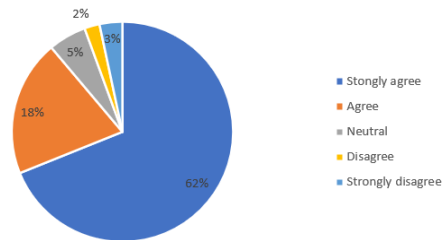
What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

The overall quality of teaching-learning process in your institute is very good.

612 responses



612 responses



85% of students reported that their teachers frequently use ICT tools such as LCD projectors, multimedia presentations, and online resources during classes.

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Observations:

- A significant percentage of students expressed high levels of satisfaction with the overall quality of teaching and the learning process.
- Students appreciated the clarity and engagement provided by teachers, which helped them understand complex concepts and apply them effectively.
- A majority of students reported that their classes are engaging, with various interactive methods.
- A majority of students were satisfied with the teachers' level of preparation for classes.
- 80% of students reported that the institution provides adequate academic support, including mentorship, counseling, and career guidance.

Out Come:

The outcome of the student satisfaction survey is positive. Students have expressed satisfaction with the learning environment, course materials, and faculty. It provides valuable insights that the institution can use to make data-driven decisions and continue improving the academic environment for students. By acting on the feedback, the institution can ensure that it remains committed to providing an excellent learning experience for all students. This surveys provides actionable steps for improving the educational experience. It reflects both strengths and areas where further improvements are needed to enhance overall student satisfaction. The IQAC and the institution both regard the results of the student satisfaction survey as being of the highest significance since they are involved in the development of the institution. The institution is able to deliver a higher level of education to all the stake holders with the assistance of the overall analysis report and also gauged their level of satisfaction.

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